

Virtual Visits

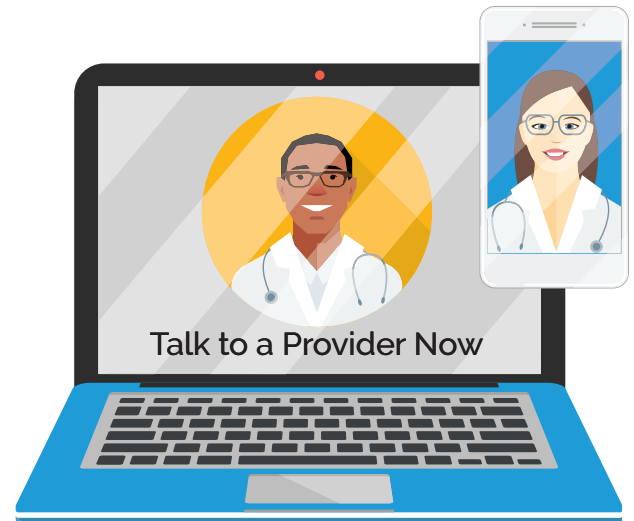
See a provider online. Anytime, from anywhere.

Faster, easier. Connect with a provider 24/7 from your computer or mobile device. No appointment necessary, and copays are usually \$10 or less!

Get care for non-life threatening and non-urgent medical conditions. If needed, most prescriptions can be sent to your chosen pharmacy.

Enroll. Choose. Get care!

- STEP 01** Go to **NowClinic.com** or get the NowClinic® app and sign up.
- STEP 02** Choose a provider. The average wait time is 5 - 7 minutes.*
- STEP 03** Get care!



Virtual visits are secure and good for...

- Allergies
- Bladder infection
- Bronchitis
- Pink eye
- Sinus infections
- Viral illnesses

Behavioral health therapy is available by appointment only. Call Behavioral Healthcare Options at **702-364-1484** or toll-free **1-800-873-2246**, TTY **711**, to arrange a convenient time.

NowClinic is not intended to address emergency or life-threatening medical conditions. Please call 911 or go to the emergency room under those circumstances. NowClinic services may be covered by some health plans; copays and deductibles may apply. Members under the age of 18 must have a guardian contact NowClinic customer support for assistance in enrolling for their account. Customer support can be reached at **1-877-550-1515**.

24/7

92%
SATISFACTION
RATE*

5-7
MINUTES
WAIT TIME*



*Stats reported as of July 2017, but not guaranteed.

Insurance coverage provided by Sierra Health and Life.

We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

Español (Spanish)

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

Tagalog (Tagalog)

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.

We're here for you.

Carry



**your health plan
ID card with you**

Click



mySHLonline.com

Call



**1-800-888-2264
TTY 711**